



Website Privacy Policy

Revision history

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1 Introduction

This privacy policy tells you about the information we collect from you when you use our website. In collecting this information, we are acting as a data controller and, by law, we are required to provide you with information about us, about why and how we use your data, and about the rights you have over your data.

1.1 Who are we?

We are Nordomatic. Our address is Gavnøvej 2A, 7400 Herning. You can contact us by post at the above address, by email at gdpr@nordomatic.dk or by telephone on +45 9713 2688 .

We are not required to have a data protection officer, so any enquiries about our use of your personal data should be addressed to the contact details above.

2 How we use your information

2.1 When you use our website

When you use our website to browse our products and services and view the information we make available, a number of cookies are used by us and by third parties to allow the website to function, to collect useful information about visitors and to help to make your user experience better. Some of the cookies we use are strictly necessary for our website to function, and we do not ask for your consent to place these on your computer.

COOKIE NAME	PURPOSE	FURTHER INFORMATION
CookieLawInfoConsent	used to store the summary of the consent given for cookie usage	
_ga	Statistics (anonymous)	Google analytics
_gid	Statistics (anonymous)	Google analytics
CookieLawInfo-checkbox-necessary	Functional	To check if cookies can be placed
CookieLawInfo-checkbox-non-necessary	Functional	To check if cookies can be placed
Viewed_cookie_policy		

Table 1: Cookies (strictly necessary)

However, for those cookies that are useful but not strictly necessary we will always ask for your consent before placing them. These are:

COOKIE NAME	PURPOSE	FURTHER INFORMATION
Not relevant		We don't use any at the moment

Table 2: Cookies (ask for consent)

As well as the cookies we use, various third parties also place them on your computer, again with your consent. These are shown below:

COOKIE NAME	PURPOSE	FURTHER INFORMATION
Not relevant		We don't use any at the moment

Table 3: Cookies (third parties)

2.2 When you submit an enquiry via our website

When you submit an enquiry via our website, we ask you for your name, company, address, service contract, contact telephone number and email address.

We use this information to respond to your query, including providing you with any requested information about our products and services. We may also email you several times after your enquiry in order to follow up on your interest and ensure that we have answered your enquiry to your satisfaction.

Your enquiry is stored and processed in a shared Outlook mailbox for the function service or sales in the countries Nordomatic are represented.

We do not use the information you provide to make any automated decisions that might affect you.

We keep enquiry emails until the enquiry has been answered, or up to 6 months before we delete it.

2.3 When you participate in Nordomatic events and training courses

When you take part in an event or training course, we record your name, your email address, your organisation name, your job role and your answers to questions we ask about your opinion of, and use of, our products and services.

Your personal data is stored for 6 months.

2.4 Your rights as a data subject

By law, you can ask us what information we hold about you, and you can ask us to correct it if it is inaccurate. If we have asked for your consent to process your personal data, you may withdraw that consent at any time.

If we are processing your personal data for reasons of consent or to fulfil a contract, you can ask us to give you a copy of the information in a machine-readable format so that you can transfer it to another provider.

If we are processing your personal data for reasons of consent or legitimate interest, you can request that your data be erased.

You have the right to ask us to stop using your information for a period of time if you believe we are not doing so lawfully.

Finally, in some circumstances you can ask us not to reach decisions affecting you using automated processing or profiling.

To submit a request regarding your personal data by email, post or telephone, please use the contact information provided above in the Who Are We section of this policy.

2.5 Your right to complain

If you have a complaint about our use of your information, we would prefer you to contact us directly in the first instance so that we can address your complaint. However, you can also contact the Datatilsynet via their website at www.datatilsynet.dk or write to them at:

Datatilsynet
Carl Jacobsens Vej 35
DK-2500 Valby
Denmark

2.6 Updates to this privacy policy

We regularly review and, if appropriate, update this privacy policy from time to time, and as our services and use of personal data evolves. If we want to make use of your personal data in a way that we have not previously identified, we will contact you to provide information about this and, if necessary, to ask for your consent.

We will update the version number and date of this document each time it is changed.